

Important Tips

Registration

- When creating your password, it must be an 8-digit code, consisting of NUMBERS ONLY, that will be put in 2 sections, once on the left side, and confirmed on the right side using the same 8 digits, and select done to save and complete password.
- Zoccam will work on a desktop PC, internet browser on mobile device, mobile device or iPad.
- Forgot password? Email support@zoccam.com to reset your account.
- You will need the following items to proceed to deposit steps; 1) Contract showing purchase address, buyer, seller and agent's names and email address, title company name and branch information and amount needed to deposit. 2) The check you will be depositing, fully completed, and signed, or your banking institution log in information.



iPhone Only – Z Check

- Z Check can only be used on an Apple device. (iPhone or iPad) Not compatible on Android.
- You must use a checking account.
- You must use an ABA routing number. Do not use an ACH routing number. Your Z check will not be able to be processed.
- When inputting your routing and account number in the banking screen and you receive an error or unable to locate bank, this means your bank does not offer the ability to use Z check.



iPhone & Android – Paper Check

- Do NOT submit a blank check.
- Check must be payable to the Title Company.
- Numerical and written numerical portions of the check must match.
- Date your check.
- Sign your check.
- Do not submit a picture of a picture of the check, it must be a physical check in front of you.
- If the system times out while taking pictures. select manually capture photos and follow instructions.
- If there are black lines on the side of the check while taking picture, rotate your device for full screen view.